



Leave carts out
by 5:30 a.m.,
and keep carts
2 feet apart.

BROWN CART

Weekly Recycling Service



OK FOR RECYCLING

PAPER

Books (hard cover & paperback)

Boxes, packages

Carbonless paper

Cardboard (cut to fit in cart)

Catalogs

Cereal boxes

Colored and construction paper

Computer paper

Copy paper

Coupons

Detergent boxes

Egg cartons (paper only; no Styrofoam)

Envelopes with metal clasps



Envelopes with plastic windows

Frozen food packages (remove liners)

Gift wrap (nonmetallic)

Junk mail

Magazines

Manila folders

Newspapers and inserts

Office paper

Paper (adhesive/Post-its)

Paper bags

Paper packaging with remnant tape

Paper towel and toilet paper tubes



No charge
for additional
recycle cart.

Pizza boxes (no food residue)

Telephone books

Tissue paper (gift type)



METAL

Aerosol cans (empty)

Aluminum cans

Aluminum foil (clean)

Aluminum pie plates

Cookie sheets

Beverage cans

Food cans (clean)

Paint cans (empty, dried, latex)

Pet food cans

Pots and pans

Scrap metal/aluminum

Small metal items

Steel cans

Tin cans

NOT FOR BROWN CART

❌ Appliances

❌ Batteries

❌ Ceramics

❌ Electronic waste

❌ Food waste

❌ Garbage

❌ Hangers (metal or plastic)

❌ Hazardous waste

❌ Ink cartridges

❌ Milk cartons

❌ Mirrors, windows

❌ Plastic-coated paper

❌ Plastic wrap, packaging

❌ Restroom waste

❌ Sharps (needles, syringes, lancets)

❌ Styrofoam

❌ To-go cups and food packaging

❌ Waxed paper

❌ Yard waste



GLASS

(Rinsed, empty; all colors; lids, caps OK)

Bottles

Beverage containers

Jars

REMINDERS

- Collections are WEEKLY on the same day as your garbage service.
- For missed service, please call within 24 hours.
- Place all recyclables in brown recycling cart.
- Extra cardboard can be recycled 2 times a year free with on-call recycling. See On-Call Recycling in Yard Waste section.
- Be sure cart lid is completely closed.
- Before discarding, consider reusing or donating.
- For recycling and reuse options for other materials call the Recycling Hotline at 1-800-750-4096 or visit www.cccrecycle.org.



PLASTIC

(Bags; containers: rinsed, empty, with chasing arrows #1-#7)

Bags (grocery, etc.)

Baby wipe containers

Bleach bottles

Buckets without handles

Beverage containers (soda, water, juice)

Detergent bottles

Food containers

Fruit basket (plastic, #1-#7)

Household cleaning containers

Milk jugs

Plant containers (plastic, #1-#7)

Prescription bottles (empty, #1-#7)

Salad dressing bottles

Shampoo, conditioner, toiletry bottles

Toys, buckets, trays, other rigid plastics

Tub containers (yogurt, cottage cheese, margarine, #1-#7)

Water jugs

E-WASTE

(Peripherals)

Keyboards

Mice

Speakers

Recycle Batteries, CFLs



Recycle household batteries and compact fluorescent lights curbside. Place batteries in quart-size Ziploc bag, seal and leave next to brown recycling cart. Do the same in separate Ziploc bag for CFLs.





No charge for additional green waste cart.

GREEN CART

Weekly Yard Waste Service

Carts out by 5:30 a.m., and keep carts 2 feet apart.

OK FOR RECYCLING

Brush	House plants	Tree twigs and branches 6 inches or less in diameter and 3 feet or less in length
Cactus	Lawn clippings	Weeds
Flower cuttings	Leaves	Wood chips
Flowers	Prunings	Yard waste
Garden trimmings	Shrubby	
Grass	Straw	
Hay		

ON-CALL YW & RECYCLING CLEANUPS

Recycle extra yard waste (YW), extra corrugated cardboard or both with up to **THREE (3)** **FREE** on-call recycling cleanups per year. Household batteries, compact fluorescent lightbulbs (CFLs) and cell phones can be recycled with your on-call recycling cleanups.

To schedule a recycling cleanup, call Republic Services at (925) 685-4711 or visit our website at www.republicservices.com/site/pacheco-ca and request the service online.

Recycling cleanups are in addition to weekly yard waste and recycling service and are scheduled for collection on the same day as your regular recycling and yard waste service.

Extra Yard Waste

- After filling yard waste cart, place extra leaves and yard clippings in cardboard boxes, paper bags and containers that are 32 gallons or less in volume. Maximum 50 lbs. per container. (No plastic bags.)
- Containers will not be taken away.
- Tree branches and prunings must be 3 feet or less in length and 6 inches or less in diameter. Bundle with string or cord.
- Place extra yard waste containers at curb by 5:30 a.m. of pickup day or the night before.
- Keep extra material at least 2 feet away from carts.

Corrugated Cardboard

- Flatten corrugated cardboard and trim to 4 feet or less on each side. Bundle with cord or string. No maximum on bundle's thickness if less than 50 lbs.
- Place bundled cardboard at the curb by 5:30 a.m. of your pickup day or the night before.
- Keep extra material at least 2 feet away from carts.

Household Batteries, Cell Phones and CFLs

- Place batteries in a clear, quart-size plastic bag, i.e., Ziploc. Single-use AA, AAA, C, D and 9V batteries only. No rechargeables.
- Place compact fluorescent lights (CFLs) in a plastic bag. No broken bulbs or a fee will be charged for handling the broken CFLs.
- Place cell phones and chargers in a plastic bag, i.e., Ziploc. Broken phones OK.
- Maximum of 4 cell phones per household.
- Place bagged batteries, CFLs and cell phones next to your bundles or boxes (**NOT** in carts).

REMINDERS

- **NOT** acceptable for regular or on-call yard waste recycling:
 - 1) Plastic bags
 - 2) Rocks and concrete
 - 3) Sod and dirt
 - 4) Loose fruits and vegetables
 - 5) Large tree trunks and stumps greater than 6 inches in diameter or more than 3 feet in length
 - 6) Palm fronds
 - 7) Pet waste
 - 8) Hazardous waste
 - 9) Garbage and inorganic materials including recyclables like plastics, glass, metal and paper.
- Place yard waste in your green, 96-gallon cart.
- Collection is WEEKLY on the same day as garbage service.
- For missed service, please call within 24 hours.
- Be sure all materials fit inside the cart with lid closed.
- Keep cart 2 feet away from other carts and any objects including cars and mailboxes.



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BLUE CART

Weekly Garbage Service

TWO FREE ON-CALL CLEANUPS

Pleasant Hill residents may schedule two free cleanups per year at any time. Cleanups can be used to discard up to two cubic yards (approx. fourteen 32-gallon bags) of extra trash and items that are too large for garbage carts. To schedule a cleanup, call us at (925) 685-4711 or visit www.republicservices.com/site/pacheco-ca. Residents can also take part in the annual, citywide, spring cleanup in June. The annual notice of the event will be sent to your household with your Republic Services statement prior to the spring cleanup.

Guidelines for Cleanups

- ☒ Place items at the curb by 5:30 a.m., preferably the night before your cleanup day.
- ☒ All items must be stacked in one place.
- ☒ Cut and tie branches, prunings or wood so bundles are 4 feet or less in length and less than 24 inches in diameter. Tree stumps cannot be collected.
- ☒ Bag or tie items with rope, cord or string strong enough to keep bundles intact or place in containers, including metal and plastic trash cans. All containers will be taken away unless indicated otherwise with a note on the container.
- ☒ Place cleanup items in a single pile at a distance of 5 feet or more from your garbage cart.
- ☒ No loose piles.

Unacceptable Materials

- ☐ No single item may weigh more than 150 lbs. or be longer than 4 feet. Bags cannot weigh more than 50 pounds.
- ☐ No large car parts (tires, transmission blocks, engines, etc.), large furniture or mattresses. For large items, please call our customer service department.
- ☐ No refrigerators, freezers, air conditioners or any other appliance with Freon. JACO Environmental will pick up working appliances at no charge. Call (800) 299-7573 for information.
- ☐ No rocks, dirt or concrete.
- ☐ No tree stumps or large tree trunks.
- ☐ No TVs, computer monitors, keyboards, printers, fax machines, DVD players, cellular phones and other e-waste. These can be picked up for a fee or taken to Rapid Recycle, 5292 Pacheco Blvd., Pacheco. Phone: (925) 671-8008.
- ☐ No microwave ovens, clothes dryers, space heaters, ovens or other appliances with mercury switches. These can be picked up for a fee.
- ☐ No hazardous wastes including paint, oil filters, motor oil, car batteries, antifreeze, solvents, pesticides and cleaners. Hazardous waste must be taken to the Central Sanitary HHW Facility, 4797 Imhoff Place, Martinez. Phone: (925) 646-1431.

WHAT SHOULD GO IN YOUR GARBAGE CART

Please place as much green waste as possible in your green yard waste cart. Place all the containers and materials listed in the recycling section in your brown recycling cart. Everything else goes into your blue garbage cart. If you have any questions, call us at (925) 685-4711.

REMINDERS

- 20-, 32-, 64- and 96-gallon carts are available for garbage.
- Be sure all materials fit inside the cart with lid closed.
- For missed service, please call within 24 hours.
- Before discarding items, consider reusing or donating.
- Place only trash in your garbage cart.
- Leave the cart out the night before or by 5:30 a.m. of your collection day.
- Leave at least two (2) feet of space between your garbage cart and any other object including your yard waste and recycling carts and from any street obstacles such as mailboxes, cars or portable basketball hoops.
- Don't place recyclables, yard waste or hazardous waste in garbage carts.

BULKY ITEMS

Free Pickup: Two Items

Pleasant Hill residents may call to have any two of the items below picked up at no charge annually.

Just call the office at (925) 685-4711 to schedule.

APPLIANCES

- Air conditioner (pickup & Freon removal)
- Dishwasher
- Dryer
- Freezer (pickup & Freon removal)
- Hot water heater
- Refrigerator (pickup & Freon removal)
- Stove
- Washer
- Swamp cooler



ELECTRONICS

- Computer monitors
- Electronics
- TV (32 inches or smaller)
- TV (32 inches or larger)



FURNITURE

- Couch/sofa
- Hide-a-bed
- Double mattress
- Double box spring
- Twin mattress
- Twin box spring
- Queen mattress
- Queen box spring
- King mattress
- King box spring



TIRES

- Tires (less than 19 inches)
- Tires with rim (less than 19 inches)
- Tires (larger than 19 inches)
- Tires with rim (larger than 19 inches)

If you need more items picked up within a year, items after the second FREE bulky item can be collected for a fee.

SERVICES

Just Give Us a Call

Whoops! Too much trash. Lid should close.

Senior Discount

A senior discount is available for residents who are at least 62 years of age and have an annual household income less than \$29,000.

Download an application form at www.republicservices.com/site/pacheco-ca or call customer service at (925) 685-4711 to request a form by mail.



Payment Options

Republic Services customers have four convenient ways to pay their garbage bills:

- Online. Make one-time payments or sign up for auto bill-pay with your credit card or bank account by visiting <http://awbillpay.inetbiller.com>. You may also call us at (925) 685-4711 to set up your auto bill-pay account.
- By mail, using the envelope provided with your bill.
- By phone, with American Express, Discover, MasterCard or Visa. We do not accept checks over the telephone.
- In person at Republic Service's office at 441 N. Buchanan Circle, Pacheco.

Quick & Convenient!

Holiday Treecycling

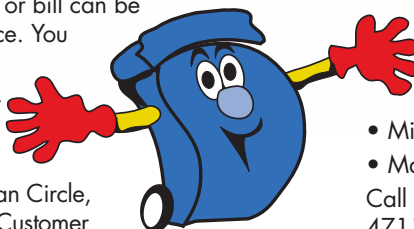
Republic Services will notify you before the holidays of the holiday tree recycling program. No flocked trees will be taken.



How to Reach Us; New Online Service

Questions about your service or bill can be answered by Customer Service. You can:

- Call one of our representatives at (925) 685-4711; or
- Write us at 441 N. Buchanan Circle, Pacheco, CA 94553, attn: Customer Service Manager; or
- Visit the Republic Services web site at: www.republicservices.com/site/pacheco-ca where you can order a cart repair, schedule a cleanup, report a missed collection and request other services online.



Going on Vacation?

Please schedule vacation holds in advance:

- Minimum 2 weeks per hold.
- Maximum 4 holds per year.

Call customer service at (925) 685-4711 for additional information.

Missed Collection?

Please call within 24 hours to report that your garbage, recycle or yard waste cart has not been serviced.

Holidays Observed

Only Christmas and New Year's Day affect collections.

If your pickup day falls on those holidays or on a day following them that week, service will be one day later, even if it falls on a Saturday.

Cart Sizes

Carts are available in the following sizes:

- Garbage: 20, 32, 64, 96 gallons.
- Recycling: 64 gallons.
- Yard Waste: 96 gallons.
- Cart dimensions:

Goodbye. I have to stay home.



Size	Height	Width	Depth	Footprint
20 gal.	32.6"	19.8"	18.0"	<2.0 sq. ft.
32 gal.	38.5"	19.0"	22.0"	2.0 sq. ft.
64 gal.	42.0"	25.5"	27.0"	2.5 sq. ft.
96 gal.	46.5"	26.5"	33.5"	3.0 sq. ft.

Moving?

If you are moving, please leave your recycling, yard waste and garbage carts in a secure location for the next resident. Call us to discontinue service.

The ECO-PAGE



Helping You Help the Earth!

What Happens to Recyclables & Garbage

Q. What happens to my recyclables after I put them in my brown cart?

A. After your recyclables are emptied into our truck, they are taken to Pacific Rim Recycling in Benicia.

The recyclables travel down a conveyor belt, and employees separate them into different commodities. The different material types are then baled together and sold.

Q. What happens to my garbage after I put it in my blue cart?

A. Anything put in the garbage becomes trash forever.

What you put in your blue garbage cart (even recyclables like cardboard, cans, bottles) is taken to our Martinez Transfer Station to be compacted, then to Keller Canyon Landfill in Pittsburg.

Employees do NOT sort through garbage and pick out recyclable items. Please put all recyclable items in the brown recycling cart!

Plastic vs. Reusable Bags

Starting February 15, 2015, all restaurants and grocery, pharmacy and retail stores in Pleasant Hill will no longer provide single-use, carryout plastic bags.

Customers will have the option to bring their own reusable bags, pay for paper bags (\$0.10 charge) or opt not to use a bag to carry goods from the store



Pleasant Hill Recycles!

Visit www.PleasantHillRecycles.org to find out what you can and cannot recycle, where to dispose of your batteries, light bulbs and paint and about composting workshops.

In addition to the composting workshops, the City of Pleasant Hill offers discounted compost bins. Use the composting bin to compost food waste, a prime source of greenhouse gas emissions in landfills.

Reuse Area at Central Sanitary District

Need some paint? Gardening products? Cleaning chemicals?

Stop by the Reuse Room at Central Contra Costa Sanitary District's HHW Collection Facility at 4797 Imhoff Place in Martinez.



The facility is open 9 a.m. to 3:30 p.m. Monday through Saturday. For more information call (800) 646-1431 or visit www.centrsan.org.

Freecycle and Craigslist

Recycling is the last of the 3 Rs – Reduce, Reuse, Recycle. Incorporate the first two (Reduce & Reuse) into your everyday life through the free services at Craigslist.org and Freecycle.org. They help you find new homes for unwanted goods, and they're great sources of free (or cheap) goods.

Why You Cannot Recycle...

Styrofoam: There is no market for Styrofoam because it is low quality, cheaper to produce from virgin materials and usually contaminated with food. Since it is a useless commodity, it goes straight to the landfill. However, a large amount of Styrofoam products end up as litter and reach the ocean, where they break down into smaller bits and are ingested by birds and sea animals. Avoid Styrofoam whenever you can and tell your favorite restaurants to switch to greener packaging.



Milk cartons: A waxy coating on paper or cardboard diminishes the value of the commodity and makes recycling difficult.



Chipbags & Aseptic Packaging:

Both packaging materials are not recyclable because they are an amalgam of multiple material types. Aluminum foil is bound to plastic or in the case of aseptic packaging aluminum is bound to waxy cardboard. These materials cannot be separated for recycling so unfortunately they have to go in the garbage.



Household Hazardous Waste

Motor Oil, Filters, and Cooking Oil

Recycle oil filters and used motor oil curbside.

Recycle large amounts of cooking oil at the Central Sanitary District HHW facility.

Oil Filters, Motor Oil

- Pour **motor** oil into a clear plastic container like a milk jug.
- Tape lid to close it securely.
- Place **beside** your **recycling** cart.
- Maximum 3 gallons of oil per pickup.
- Place oil filters in a sealable plastic bag, i.e., Ziploc bag, seal.
- Place **beside** your **recycling** cart.

Cooking Oil

- Pour **cooking** oil into a clear plastic container like a plastic milk jug.
- Tape lid to close it securely.
- Recycle at the Central Sanitary District HHW Facility.



Household Hazardous Waste

It is illegal to throw hazardous waste in your garbage or recycling cart. Recycle your car batteries, latex paint, antifreeze,



motor oil, oil filters, fluorescent tubes, mercury thermometers, pesticides, solvents and other household chemicals **FREE OF CHARGE** at the Central Contra

Costa Sanitary District's Household Hazardous Waste Collection Facility, 4797 Imhoff Place, Martinez. For hours and information, call (800) 646-1431 or visit www.centralsona.org.

Sharps

It is illegal to throw syringes, needles and lancets in your garbage or recycling cart. Sharps must be placed in a medical sharps container and taken to an official drop-off location.



To find your nearest drop-off site, visit www.republicservices.com/site/pacheco-ca or call customer service at (925) 685-4711.

Electronic Waste

State law bans CRTs (televisions and computer monitors), computers, keyboards, printers, fax machines, cellular phones, DVD players, VCRs, radios and other electronics in garbage.



E-waste must be taken to a licensed facility. Several e-waste firms offer free curbside pickup of electronic waste.

To find local e-waste facilities, visit www.republicservices.com/site/pacheco-ca.

Old Pills Piling Up?

Dispose of old medicines safely (8-5, M-F) in bins at these sites:

- Pleasant Hill Police Station, 330 Civic Drive, Pleasant Hill.
- Sheriff Substation, County Hospital, 2500 Allambra Ave., Martinez.
- Sheriff's Field Operations Bldg., 1980 Muir Road, Martinez.
- City Hall Lobby, 1666 N. Main St., Walnut Creek.

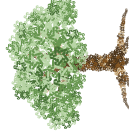
Remove labels from containers and place in sealable plastic bag.



441 N. Buchanan Circle
Pacheco, CA 94553

(925) 685-4711

www.republicservices.com/site/pacheco-ca



Naturally Sustainable

Republic Services is a green business and helps customers pursue "naturally sustainable" practices.



Leave carts out by 5:30 a.m. with 2 feet of space around each cart.

Printed By A
BAY AREA



Printed on 100% Recycled Paper
Content is 100% Post-Consumer Waste



Printed with Soy Ink

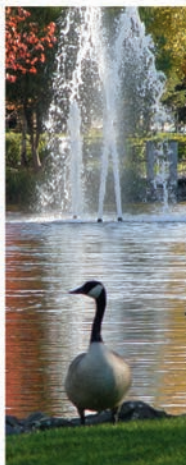


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2015 CUSTOMER GUIDE

Garbage, Recycling, Yard Waste Services

**Free Bulky Item
Pickups, No Charge for
Additional Green Waste,
Recycle Carts!**



CITY OF PLEASANT HILL

Pleasant Hill



**REPUBLIC
SERVICES**



Naturally Sustainable